



To: The Tyndale Company
Attn: Barbara Fitzgeorge

February 24, 2017

Dear Barbara:

We recognize end users rely on our products for safety, and we strive to maintain our communication channels so our distributors and their customers may maintain clear expectations of the products' protective ratings at all times. We want to assure our customers that all Bulwark products meet appropriate safety standards and are labeled to accurately report their true protective ratings.

As practice of providing optimum service and protection, there may exist compelling reasons to change existing products for best interest of our end users. When this occurs, Arc Ratings can be different from previous versions of the product. Bulwark will continue to market or immediately market and advertise the lesser of the two arc ratings. Existing inventory may ship with the higher Arc Rating until the inventory turns. Garment labels are updated immediately and the accurate protection level is always marked correctly on the garment.

As a result, some distributors like Tyndale—and their customers— could have received products from us with an arc rating that differed from the arc rating in their records at the time.

We apologize for any inconvenience, and thank you for choosing Bulwark products.

Regards,

A handwritten signature in black ink that reads "Denise Statham".

Denise Statham
Technical Services Director